

USER ???

- Points:
 - Change User => Actors
 - Should be given more relevance to the view of Roles (processes).
 - A concept map aggregating all the roles described on the actual maps or in some cases referred only in the text could help a lot on that...
 - Actors should be able to be humans or machines...

Main **Roles** of Actors in DLs

- Consume
 - Role of an end user, customer, usually the ultimate purpose of the DL...
- Create Resources
 - authoring(?), annotating, depositing, ...
- Reference
 - Help-desk, reference-desk..., the front-end librarian...
- Information Domain Management
 - to define and organise collections, cataloguing, indexing, classification, ...
- DL System Management
 - maintenance of the DL as an information system...
- DL Development
 - To develop the DL as an information system...
- DL Designer??? not sure...!!!...

ACTOR

- Issues:
 - How to best identify classes of actors?
 - How to best model the relationships between roles and the classes of actors?
- BTW
 - In the concept map of fig. 6 there is no identifier neither profile for “group”... Maybe this should be revised...